Salvos Home Care

Prices effective 1 August 2026

Aged Care

Support at Home - Services and Pricing

Salvos Home Care ("SHC") offers a range of services to support older Australians to live independently at home. Below is a guide to our Support at Home services and pricing. Our friendly team is here to help explain the options and tailor a program that suits your needs and budget.

Clinical

Specialised services to maintain or regain functional and/or cognitive capabilities. Services must be delivered directly, or be supervised, by university qualified or accredited health professionals trained in the use of evidence-based prevention, diagnosis, treatment and management practices to deliver safe and quality care to older people.

Service Category and Type	Services	Pricing Unit [6]	Mon-Fri 6am-6pm	Mon-Fri 6pm-6am	Saturday	Sunday	Public Holiday
Personal care	Assistance with self-care and activities of daily living - Shower	30 mins	$87	$98	$131	$153	$174
	Assistance with self-care and activities of daily living	60 mins	$116	$131	$174	$203	$232
	Assistance with the self-administration of medication	30 mins	$87	$98	$131	$153	$174
	Continence management (non-clinical)	60 mins	$116	$131	$174	$203	$232
Nursing care (Direct and Indirect)	Registered nurse	30 mins	$142	$160	$213	$249	$284
		60 mins	$189	$213	$284	$331	$378
	Registered nurse (Telehealth)	30 mins	$121	$137	$182	$212	$242
		60 mins	$161	$182	$242	$282	$322
	Enrolled nurse	30 mins	$123	$139	$185	$216	$246
		60 mins	$153	$173	$230	$268	$306
	Enrolled nurse (Telehealth)	30 mins	$99	$112	$149	$174	$198
		60 mins	$131	$148	$197	$230	$262
	Nursing care consumables	Per item	Non-Everyday nursing / client specific consumables like Continence aids, prescribed skin emollients, oxygen consumables and others				
Care management	Home support - Non Clinical	60 mins	$150				
	Home support - Clinical	60 mins	$188				
Nutrition	Prescribed oral or enteral nutrition	Per item	Prescribed supplementary dietary products (enteral and oral) and aids required for conditions related to functional decline or impairment				

Clinical continued

Service Category and Type	Services	Pricing Unit	In-home	Clinic/ Telehealth	Group
Allied health and other therapeutic services (9am-5pm) [7]	Allied health assistance	30 mins	$132	$112	$56
		60 mins	$175	$149	$74
	Counseling or psychotherapy	30 mins	$178	$152	$45
		60 mins	$237	$202	$60
	Diet or nutrition	30 mins	$184	$157	n/a
		60 mins	$245	$209	n/a
	Exercise physiology	30 mins	$173	$147	$60
		60 mins	$230	$196	$80
	Music therapy	30 mins	$162	n/a	n/a
		60 mins	$215	n/a	n/a
	Occupational therapy	30 mins	$192	$163	n/a
		60 mins	$255	$217	n/a
	Physiotherapy	30 mins	$180	$153	$49
		60 mins	$240	$204	$65
	Podiatry	30 mins	$169	$144	n/a
		60 mins	$225	$192	n/a
	Psychology	30 mins	$210	$179	n/a
		60 mins	$280	$238	n/a
	Social work	30 mins	$192	$163	n/a
		60 mins	$255	$217	n/a
	Speech pathology	30 mins	$199	$170	n/a
		60 mins	$265	$226	n/a

Independence

Support delivered to older people to help them manage activities of daily living and the loss of skills required to live independently.

Service Category and Type	Services	Pricing Unit [6]	Mon-Fri 6am-6pm	Mon-Fri 6pm-6am	Saturday	Sunday	Public Holiday
Social support and community engagement	Group social support	60 mins	$32	$36	$48	$56	$64
	Individual social support	30 mins	$87	$98	$131	$153	$174
		60 mins	$116	$131	$174	$203	$232
	Accompanied activities (incl travel 10km or less)	30 mins	$101	$114	$152	$177	$202
		60 mins	$134	$151	$201	$235	$268
	Accompanied activities (incl travel 11km - 30km)	30 mins	$113	$128	$170	$198	$226
		60 mins	$150	$169	$225	$263	$300
	Accompanied activities (incl travel 31km - 60km)	30 mins	$126	$142	$189	$221	$252
		60 mins	$167	$188	$251	$293	$334
	Cultural support	30 mins	$87	$98	$131	$153	$174
		60 mins	$116	$131	$174	$203	$232
	Digital education and support	30 mins	$87	$98	$131	$153	$174
		60 mins	$116	$131	$174	$203	$232
	Assistance to maintain personal affairs	30 mins	$87	$98	$131	$153	$174
		60 mins	$116	$131	$174	$203	$232
	Expenses to maintain personal affairs	Per item	Internet/phone bills where client is at risk of, or is homeless				

Independence continued

Service Category and Type	Services	Pricing Unit [6]	Mon-Fri 6am-6pm	Mon-Fri 6pm-6am	Saturday	Sunday	Public Holiday
Respite	Flexible respite (in-home)	60 mins	$116	$131	$174	$203	$232
	Community and centre-based respite	60 mins	$126	$142	$189	$221	$252
Transport [8]	Direct transport with driver and car (10km or less)	Per trip	$122	$138	$183	$214	$244
	Direct transport with driver and car (11- 30km)	Per trip	$137	$155	$206	$240	$274
	Direct transport with driver and car (31-60km)	Per trip	$155	$175	$233	$272	$310
	Direct transport with driver and car (61km or more)	Per trip	To be quoted				
	Indirect transport (taxi or rideshare service vouchers)	Per item	Taxi, Rideshare and other transport voucher				
Assistive technology and home modifications (AT&HM) [9]	Assistive technology and home modifications by the Assistive Technology and Home Modifications Scheme list, including wrap-around services, maintenance, and repair.	Per item	**To be sourced from TSA preferred supplier to ensure quality, consistency and value for money.** Rate based respective personnel required to provide services				

Service Category and Type	Service Category and Type	Pricing Unit [6]	In-home	Clinic/Telehealth
Therapeutic services for independent living [7]	Remedial massage	30 mins	$154	$132
		60 mins	$205	$175
	Osteopathy	30 mins	$165	$141
		60 mins	$220	$187
	Acupuncture	30 mins	$154	$132
		60 mins	$205	$175
	Chiropractic	30 mins	$154	$132
		60 mins	$205	$175
	Diversional therapy	30 mins	$139	n/a
		60 mins	$185	n/a
	Art therapy	30 mins	$177	n/a
		60 mins	$235	n/a

Everyday living

Support to assist older people to keep their home in a liveable state in order to enable them to stay independent in their homes.

Service Category and Type	Services	Pricing Unit [6]	Mon-Fri 6am-6pm	Mon-Fri 6pm-6am	Saturday	Sunday	Public Holiday
Domestic assistance	General house cleaning	60 mins	$104	$117	$156	$182	$208
	Laundry services	60 mins	$104	$117	$156	$182	$208
	Shopping assistance (Accompanied and travel 10km or less')	60 mins	$134	$151	$201	$235	$268
Home maintenance and repairs (M&R) [10]	Gardening	60 mins	$116	$131	$174	$203	$232
	Assistance with home M&R	60 mins	$116	$131	$174	$203	$232
	Expenses for home M&R	Per item	At costs including coordination, delivery/ transport and installation				
Meals	Meal preparation (at participant's home)	60 mins	$115	$130	$173	$202	$230
	Meal delivery [11]	Per meal	At costs - includes meal preparation and delivery and exclude the ingredients				

Note:

1. This pricing schedule should be read in conjunction with your Agreement with us. Prices are subject to change.
2. Services are provided by qualified SHC staff or approved associated providers engaged under formal service agreements to ensure the delivery of high-quality, consistent, and compliant services in accordance with Support at Home Program guidelines.
3. Standard service hours apply between 6:00am and 6:00pm, Monday to Friday, except for Allied Health and Other Therapeutic Services. Services provided outside these hours are subject to the applicable higher rates set out in this Pricing Schedule.
4. Where your available government funding is insufficient to pay for the services you wish to receive under your Support Plan, you may choose to fund these additional services privately. The applicable fees will be charged in accordance with our current Pricing Schedule or as otherwise agreed in writing.
5. Cancellation is made with less than 48 hours' notice, or where the customer is not present at the agreed service time, the full cost of the scheduled service will be charged. Exceptions may be considered in cases of emergency, hospitalisation, or other circumstances beyond your control.
6. The prices are expressed on a **'per unit basis'** for each service in accordance with the Support at Home guidelines:
   - The **unit price** is the amount charged for each billable unit of service delivered.
   - The **billable unit** is generally time-based, except:
     - **Transport services** are billed on a 'per trip' basis. A trip is defined as a single one-way journey
     - **Meal delivery services** are billed on a 'per meal' delivered
     - **Consumables and/or ATHM** are billed on a 'per item' basis.
   - Time-based services are charged for a minimum of 60-minutes. Services of less than 60-minutes are subject to a 25% short-service loading. Additional time beyond the scheduled service time is charged in 15-minute increments.
   - The rates charged are inclusive of staff cost, travel and report writing
7. Allied health and other therapeutic services unit prices are inclusive of direct, indirect and travel costs.
8. Transport services related directly to your accessed care needs and goals can be included in your package. Transport support can include assisted travel with a care worker with car or just a travel voucher. The cost is additional to the specific scheduled services. Where travel is provided during a visit, a travel fee of $1.75 per km applies.
9. Assistive technology and home modifications quotes include the total cost of the item, any required assessment and prescription services, wraparound and provider administration fees.

   Administration includes:

   - **10%** of the cost of the item or item bundle of assistive technology, or up to $500 (whichever is lower).
   - **15%** of the total quoted cost of a participant's home modifications or up to $1,500 (whichever is lower).
   - **NOTE:** that where an item listed under the Assistive Technology and Home Modifications Scheme List requires an assessment, recommendation, or prescription by an allied health professional, the applicable allied health rates set out in this Price List will apply.
10. Home Maintenance and Repairs are essential minor repairs and maintenance where the activity is something the person used to be able to do themselves or where required to maintain safety (e.g., replace lightbulbs and repair broken door handles).
11. To receive meal delivery under Support at Home program, the participant must be assessed by My Aged Care. The meals are pre-made and delivered meals by qualified providers to meet specific dietary requirements, monitoring the nutrition of older adults, and offering flexible delivery options to meet diverse needs and circumstances. Providers can then supply meals, with the cost of preparation and delivery typically covered by your package (~70%), while you pay for the food ingredients (~30%). **NOTE:** that the client co-contribution applies to 70% of the cost of the meal where applicable.