

Need to make a **complaint** ?



Here are some ways you can do so:

1

In person

Talk to the on-site staff/person in charge



2

Phone

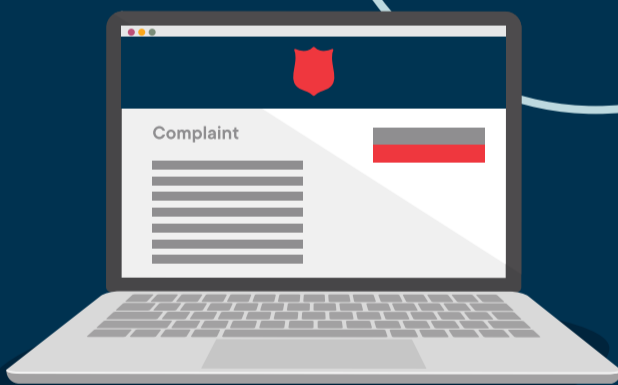
CALL
13 SALVOS (13 72 58)



3

Online

VISIT
www.salvationarmy.org.au/contact-us/complaints/
and read the "TSA Complaints Process."



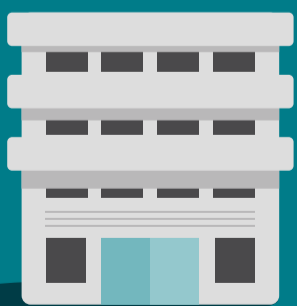
4

By post

WRITE TO US AT
Salvation Army
Housing (Victoria)
PO Box 479
Blackburn, VIC 3130



MAIL



If you need help making a complaint you can speak with a staff member of TSA or seek support through an independent Advocacy service.

We are committed to learning from your experience as it will help us to continually improve the services we deliver.

Social Mission Programs:

- Youth
- Homelessness
- Family Violence
- Alcohol & Other Drugs Services