

Re: The Restructured Mission Support Team is now in place

Mark Campbell to:
Bcc: Steven Smith

29/08/2016 04:41 PM

Hi all,

I am writing to you today to communicate that the newly restructured Mission Support Team (MST) is now in place and is ready to start providing mission support from today.

As part of the broader HQ restructure, the changes to the Mission Support Team are designed to improve support to corps and other frontline services by relocating face-to-face services to the divisions, and by centralising resource creation at THQ.

It is expected that these changes will substantially enhance the delivery of mission support from headquarters to the frontline, by providing greater responsiveness by the divisions to identified frontline needs.

The learning that led to the new structure was extensive, and included a detailed survey of the frontline in late 2015, which generated over 400 responses, consultation with divisions over the past 6 months since the broader restructure, feedback from the existing Mission Team, as well as design principles from the broader restructure goals.

To assist you in finding the right person to contact in the newly restructured MST, a [Go-To Guide for Mission Support](#) has been developed. The Go-To Guide was originally released to the Territory last week by the Secretary of Program, however it has been updated and the latest version is attached to this email.

For your reference a summary of the changes to the Mission Support Team is as follows:

1. All face-to-face mission support will be led by the divisions

Ministry support areas that focus on 'coming alongside the frontline' such as Senior's Ministry, Rural Ministry, Worship Arts, Generous Life and Youth and Children's Ministry will become part of the divisional teams, bringing these roles closer to the frontline and facilitating greater integration with the mission support activities of the Area Officers.

2. Centralised resource creation at THQ

THQ will continue to have responsibility for generating resources to support mission. A small team comprising of writers and designers will exist at THQ for this purpose.

Area Officers and Divisional Youth & Children's Secretaries will continue to work with the frontline to determine resource creation requirements and liaise with the Mission Support Team at THQ to arrange support. The THQ team will also maintain light capacity for events, research / tender writing, and administration (e.g. CCLI licensing).

3. Centralised Men's and Women's Ministry and Evangelism Support at THQ

Men's and Women's Ministry as well as Evangelism Support will be provided from THQ with additional divisional support provided to these ministries for specialised divisional events such as women's and men's camps and retreats.

4. Safe Salvos / Caring for Kids roles will move to the Chief Secretary in Charge's office

To support best practice in the area of child protection, roles focused on child protection will move to the office of the Chief Secretary in Charge, where they will have greater empowerment regarding child protection matters throughout the whole territory, not just on corps-related matters.

Some supporting documentation with further information, including a new organisational chart and FAQs, is provided below.

I would also like to acknowledge the work that has been performed by the Mission Support Team over many years, and thank its members, some of whom have provided more than 20 years of service, and trust that its new structure will further enhance the support provided by this team.

Regards

Mark



How to Contact MST Guide 20160818 - v.20.pdf



Mission Support Team Restructure Initiative FAQs v.03.pdf



MST Org Chart from 29th August 2016 v.03.pdf

Mark Campbell (Colonel)
Chief Secretary-in-charge
Office of the Chief Secretary-in-charge
The Salvation Army
Australia Eastern Territory

address 261-265 Chalmers Street Redfern NSW 2016
phone +61 2 9466 3085
shortel 63085
email mark.campbell@aue.salvationarmy.org



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