



Media Release

18 March 2015

Salvo Care Line closure

With great regret, The Salvation Army Australia Eastern Territory confirms the closure of its 24-hour telephone counselling and referral service.

Salvo Care Line (1300 36 36 22), in operation since 1983, will close on 14 June 2015.

The decision to close Salvo Care Line was made as part of an internal Salvation Army review that is considering the best possible means by which The Salvation Army can serve the Australian community.

The review by senior Salvation Army leadership and independent external experts commenced two years ago and aims to determine the long-term viability of all the services The Salvation Army currently runs.

In order for The Salvation Army to remain in a position to deliver a large number of services and quality care to the Australian community well into the future, difficult decisions regarding all areas of The Salvation Army Australia Eastern Territory need to be made.

Along with Salvo Care Line, other areas of Salvation Army service delivery will change significantly in the future. Some programs and Salvation Army churches will close, have support funding reduced or be amalgamated as part of the overall review.

The Salvation Army would again like to thank all the staff and volunteers who have given exceptional service through Salvo Care Line over the years.

Care and support will be provided to existing clients and staff during this transition period.

Clients will be directed to other service providers and staff will be offered alternative employment where applicable.

ENDS

For more information or media comment please contact:

The Salvation Army Media Office – (02) 9266 9820 (diverts after hours)