



# Salvation Army HOUSING



## Salvation Army Housing—COVID-19 Tenant Update

As you are all aware, the world is currently dealing with Corona Virus Pandemic and the implications associated with it. This has now been made a state of emergency by the South Australian Government.

### **Please note during this time SAHSA service delivery will be limited:**

- Property visits will not be conducted until advised by management at SAH
- On-site meetings with tenants will be limited to urgent matters only. If you are required to meet on-site, SAH will call prior to attending to ask if you are well. If you are unwell, the meeting will be rescheduled until you are feeling better
- Instead of attending properties to assess any maintenance, SAH will ask you to send pictures of maintenance needed instead. All urgent maintenance will be attend as required. General maintenance requests will be monitored closely, please note there may be a waiting period at times due to trades being available or having to conduct their own safety measures.

We as a community are facing a very difficult time.

For the latest advice, information and resources, go to [www.health.gov.au](http://www.health.gov.au)  
Call the National Coronavirus Help Line on 1800 020 080. It operates 24 hours a day, seven days a week. If you require translating or interpreting services, call 131 450. The phone number of your state or territory public health agency is available at [www.health.gov.au/state-territory-contacts](http://www.health.gov.au/state-territory-contacts) If you have concerns about your health, speak to your doctor.

**This information is correct at the time of printing, but please contact the office for the most up to date information.**

### **Staff Update**

We would like to welcome Cynthia Bornman to our team. She joins Simon and Dianne as a Housing Worker and is looking after the North properties.

Matthew Brew-Bevan has moved on from the maintenance department so please continue to contact Trisha with any maintenance requests.

Kerry Gray has also moved on from Salvation Army Housing and we congratulate Bethany Critchley on her appointment of State Manager.



**Salvation Army Housing  
Emergency/After Hours**

**Contact Numbers**

**Emergency - Ambulance,  
Fire, Police Dial 000**

Police Assistance 131 444

Electricity 131 366

Water & Sewer (Metro)

1300 883 121

Water & Sewer (Country)

1300 880 337

State Emergency Services

132 500

Out of Hours:

Horsman Plumbing

(All Suburbs) 0438 862 577

CM Electrical (All Suburbs)

1300 000 263

**Easter Office Hours**

Thursday 9th April

9am-5pm

Good Friday 10th April

Closed

Easter Monday 13th April

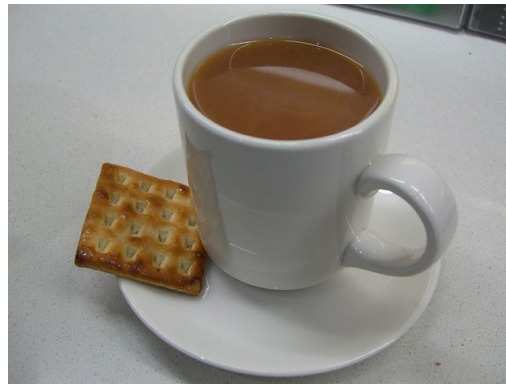
Closed

Tuesday 14th April

9am-5pm

**Maintenance Requests**

Trade companies have their own processes in place that may affect time frames and the type of work they can perform. You may be asked if you have been in contact with someone who has COVID-19 or if you have come back from overseas in the last 14 days. Please do not be offended by these questions—the health and safety of our tenants and contractors is important, particularly during this time



**Tenant Forums 2020**

Forums provide an opportunity for tenants to share and discuss ideas and views, to obtain up to date information and gain access to resources. SAH staff can also provide referral and potential access to support services as needed.

Come and join us for a cup of coffee and a chat—all are welcome!

Please note that the scheduled forum on Tuesday 7th April is cancelled. Regular attendees will be contacted should further forum dates be cancelled. Please contact the office if you are new to tenant forums and would like to attend future dates.

**When:**

June, Tuesday 2nd

August, Tuesday 4th

October, Tuesday 6th

**Time:** 10am—11am

**Location:** The Salvation Army Ingle Farm Coffee Shop, corner  
Bridge and Maxwell Road, Ingle Farm

**Cost:** Free with morning tea provided

**Register your interest:**

**Email:** sahsa.admin@salvationarmy.org.au

**Phone:** 8368 6800