



Salvation Army Housing Tasmania cannot act on a complaint about behaviour in Salvation Army Housing properties when there is no evidence that the behaviour has occurred. To act without proof (evidence) that a breach of tenancy agreement has occurred, would deny fairness to the tenant who is subject of the complaint.

Have you made a complaint about this person previously to Salvation Army Housing Tasmania?

YES                      NO                      (Please circle)

If yes, When \_\_\_\_\_

And to which worker? \_\_\_\_\_

Have you contacted Tasmania Police?

YES                      NO                      (Please circle)

If yes When? \_\_\_\_\_ Time? \_\_\_\_\_ Station? \_\_\_\_\_

**Please sign**

Signed: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Date: \_\_\_\_\_

Please note Salvation Army Housing Tasmania cannot act on anonymous complaints as they cannot be substantiated. Any complaints that are received are kept strictly confidential and your details will not be released without your written consent. Salvation Army Housing is bound by the Privacy Act and cannot release complainant's personal details.

If you have any supporting documentation please attach to this form.

<b>OFFICE USE ONLY</b>	
Have other complaints been received?	Yes / No
Have past complaints been of the same similar nature?	Yes / No
Is this complaint a breach of the Lease Agreement?	Yes / No
Has action been taken on previous occasion?	Yes / No
Has the complaint been made to the Police?	Yes / No
Recommended course of action?	
_____	
_____	
_____	
Signed by SAHT Worker: _____ Date: _____	